

State: Alabama

Abbreviation: AL

Agency Name: Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning

Website(Link to agency): <http://www.ache.state.al.us/>

Cellphone: 334-242-2179

Color Code: Blue

Complaint Process: Complaints for out of state institutions are referred to the licensing agency (ADPE) for response. For in-state institutions, contacts are posted to the ACHE website.

Contact Name: Elizabeth C. French

Contact Title: Director

Email: elizabeth.french@ache.alabama.gov

Website(regulations): <http://www.ache.alabama.gov/Nonresident/ApplReg.pdf>

Who They Authorize: The Alabama Commission on Higher Education has jurisdiction over non-resident institutions defined as postsecondary institutions or corporations offering educational programs in Alabama with main campuses or headquarters located outside the state.

State: Alabama

Abbreviation: AL

Agency Name: Alabama Department of Postsecondary Education - Office of Private School Licensing Division

Website(Link to agency): <http://www.accs.cc/psloverview.aspx>

Cellphone: 334-293-4651

Color Code: Blue

Complaint Process: <http://www.accs.cc/complaintform.aspx>

Contact Name: Annette McGrady

Contact Title: Private School Licensure Specialist

Email: annette.mcgrady@dpe.edu

Website(regulations): <http://www.accs.cc/pdfs/board/GUIDELINES%20FOR%20POLICY%20%282008%29.pdf>

Who They Authorize: authority for all private postsecondary institutions

State:

Abbreviation: AK

Agency Name: Alaska Commission on Postsecondary Education

Website(Link to agency): <http://akadvantage.alaska.gov/>

Cellphone: 907-465-6763

Color Code: Blue

Complaint Process: "The Alaska Commission on Postsecondary Education (ACPE) processes complaints alleging violations of state institutional authorization law relative to postsecondary institutions or programs in Alaska. The complaint investigation process is described in AS 14.48.130 and 20 AAC 17.130-145. Students are encouraged to pursue the complaint process at their institutions prior to contacting ACPE. To request a complaint form please send an email to: EED.ACPE IA@alaska.gov. For questions or assistance relative to complaints please contact: Jo Anne Hayden, Program Coordinator for Institutional Authorization (907-465-6741) or at EED.ACPE IA@alaska.gov. Alaska Commission on Postsecondary Education; P.O. Box 110505; Juneau, AK 99811-0505."

Contact Name: Kris Cole

Contact Title: School Compliance Manager for Institutional Authorizatio

Email: kris.cole@alaska.gov

Website(regulations): https://akadvantage.alaska.gov/About_Us/Programs_and_Services/Authorizat

Who They Authorize:

State: American Samoa

Abbreviation: AS

Agency Name: Board of Higher Education

Website(Link to agency): <http://www.amsamoa.edu/institution/bhe.html>

Cellphone: 684-699-9155

Color Code: Blue

Complaint Process: None listed

Contact Name: Kathleen Kolhoff, Ph.D.

Contact Title: Vice President

Email: k.kolhoff@amsamoa.edu

Website(regulations): <http://www.amsamoa.edu/institution/bhe.html>

Who They Authorize: The American Samoa Board for Private Postsecondary Education has authority over private (both for-profit/non-profit) vocational and degree-granting institutions unless otherwise exempt. Public institutions do not need to be authorized.

State: Arizona

Abbreviation: AZ

Agency Name: Arizona State Board for Private Postsecondary Education

Website(Link to agency): http://azppse.state.az.us/licensure_requirements.asp

Cellphone: 602-542-2399

Color Code: Blue

Complaint Process: http://azppse.state.az.us/student_info/compliance.asp

Contact Name: Teri Stanfill

Contact Title: Executive Director
Email: teri.stanfill@azppse.gov
Website(regulations): <http://azppse.state.az.us/UserFiles/PDF/Laws.pdf>
Who They Authorize: vocational and technical programs that do not grant degrees or offer college-level courses.

State: Arkansas

Abbreviation: AR
Agency Name: Arkansas Higher Education Coordinating Board
Website(Link to agency): http://azppse.state.az.us/licensure_requirements.asp
Cellphone: 501-371-2012
Color Code: Blue
Complaint Process:
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>
Contact Name: Zanette Douglas
Contact Title: Coordinator of Institutional Certification
Email: zanette.douglas@adhe.edu
Website(regulations): <http://azppse.state.az.us/UserFiles/PDF/Laws.pdf>
Who They Authorize: Out-of-state and proprietary institutions must be certified by the Arkansas Higher Education Coordinating Board in order to offer degrees and college-credit courses.

State: Arkansas

Abbreviation: AR
Agency Name: Arkansas State Board of Private Career Education
Website(Link to agency): <http://www.sbpce.org/>
Cellphone: 501-683-8000
Color Code: Blue
Complaint Process: If a student believes that their rights have been violated, we always suggest they first, seek to resolve the problem by following the schools complaint process. Next, meet with the School Administrator and discuss their concerns with him/her. If the problem is not solved at the school level, the student may then contact us at (501) 683-8000.
Contact Name: Brenda Germann
Contact Title: Director
Email: brenda.germann@arkansas.gov
Website(regulations): http://www.sbpce.org/regulations/2009_REGULATIONS.pdf
Who They Authorize: vocational and technical programs that do not grant degrees or offer college-level courses.

State: California

Abbreviation: CA
Agency Name: Bureau for Private Postsecondary Education
Website(Link to agency): <http://www.bppe.ca.gov/>
Cellphone: 916-431-6905
Color Code: Green
Complaint Process: <http://www.bppe.ca.gov/enforcement/complaint.shtml>
Contact Name: Joanne Wenzel
Contact Title: Deputy Bureau Chief
Email: joanne.wenzel@dca.ca.gov
Website(regulations): http://www.bppe.ca.gov/lawsregulations/pppe_act.shtml
Who They Authorize: all private (for-profit/non-profit) postsecondary education institutions with a physical presence in California. Accreditation is not required, but approval to operate is.

State: Colorado

Abbreviation: CO
Agency Name: Colorado Department of Higher Education, Division of Private Occupational Schools
Website(Link to agency): <http://higher.ed.colorado.gov/dpos>
Cellphone: 303-866-4183
Color Code: Blue
Complaint Process: <http://higher.ed.colorado.gov/DPOS/Students/complaint.html>
Contact Name: Jim Parker
Contact Title: Director
Email: jim.parker@dhe.state.co.us
Website(regulations):
Who They Authorize: postsecondary private occupational institutions that offer associate degrees, diplomas, and certificates.

State: Colorado

Abbreviation: CO
Agency Name: Colorado Commission on Higher Education
Website(Link to agency):
Cellphone: 303-866-2723
Color Code: Blue
Complaint Process: <http://higher.ed.colorado.gov/Academics/Complaints/default.html>
Contact Name: Heather DeLange
Contact Title: Degree Authorization Act Officer

Email: heather.delange@dhe.state.co.us

Website(regulations):

"http://higherred.colorado.gov/Publications/General/Regulations/2010_fed_regulations_outofstate_insts_mar11.pdf"

Who They Authorize: private degree-granting, accredited institutions and out-of-state public institutions

State: Connecticut

Abbreviation: CT

Agency Name: The Office of Financial and Academic Affairs for Higher Education

Website(Link to agency): <http://www.ctdhe.org/>

Cellphone: 860-947-1822

Color Code: Blue

Complaint Process: For degree granting institutions, students should contact the Office of Financial and Academic Affairs for Higher Education at 860-947-1822 for specific instructions. For Post-Secondary Occupational Schools, a complaint form is available at the web site: <http://www.ctdhe.org/POSA/pdf/CP2ComplaintForm.pdf>

Contact Name: Patricia Santoro

Contact Title: Director of Academic Affairs

Email: PSantoro@ctdhe.org

Website(regulations): <http://www.ctdhe.org/>

Who They Authorize: independent and out-of-state degree-granting institutions of postsecondary education, as well as for proprietary vocational or technical schools which qualify for degree-granting status. For non-degree-granting institutions, both review and approval are delegated to the Executive Director of the Office.

State: Delaware

Abbreviation: DE

Agency Name: Delaware Department of Education

Website(Link to agency): <http://www.doe.k12.de.us/>

Cellphone: 302-735-4120

Color Code: Blue

Complaint Process: "The Delaware Department of Education will investigate complaints. Such complaints must be in writing and verified by the signature of the person making the complaint. Oral, anonymous or unsigned complaints will not be investigated. Until the web site is functional, please write or call for more information. The Delaware Department of Education; Teacher and Administrator Quality; John W. Collette Resource Center; 35 Commerce Way; Dover, DE 19904. The Delaware Department of Education phone number is 302-857-3388."

Contact Name: Wayne Barton

Contact Title: Director

Email: wbarton@doe.k12.de.us

Website(regulations): <http://regulations.delaware.gov/AdminCode/title14/200/292.shtml#TopOfPage>

Who They Authorize: any institution wishing to offer degrees in the state.

State: District of Columbia

Abbreviation: DC

Agency Name: Education Licensure Commission

Website(Link to agency): www.osse.dc.gov

Cellphone: 202-727-6436

Color Code: Blue

Complaint Process: <http://osse.dc.gov/service/file-complaint>

Contact Name: Marilyn Thornton

Contact Title: Program Specialist

Email: thornton@bspwa.org

Website(regulations):

Who They Authorize: Operate in the District or are incorporated in the district and operate elsewhere (see regulations 2101.2). This regulation exists primarily in the form of licensure.

State: Federated States of Micronesia

Abbreviation: FM

Agency Name: College of Micronesia

Website(Link to agency):

Cellphone:

Color Code: Red

Complaint Process: no survey completed

Contact Name: Jean Thoulag

Contact Title: Vice President for Instructional Affairs

Email: thoulagj@comfsm.fm

Website(regulations):

Who They Authorize:

State: Florida

Abbreviation: FL

Agency Name: Commission for Independent Education, Florida Department of Education

Website(Link to agency): <http://www.fl DOE.org/cie/>

Cellphone: 850-245-3200

Color Code: Blue

Complaint Process: <http://www.fldoe.org/cie/complaint.asp>

Contact Name: Susan Hood

Contact Title: Operations and Management Consultant Manager

Email: susan.hood@fldoe.org

Website(regulations):

Who They Authorize: The Commission for Independent Education has approval and licensing authority over all independent postsecondary institutions. Any out-of-state institution that has a physical presence in Florida (even a public institution of higher education) is considered independent? for the purposes of the Commission.

State: Georgia

Abbreviation: GA

Agency Name: Nonpublic Postsecondary Education Commission

Website(Link to agency): <http://www.gnpec.org/MainMenu.asp>

Cellphone: 770-414-3300

Color Code: Blue

Complaint Process: <http://www.gnpec.org/MainMenu.asp>

Contact Name: William Crews

Contact Title: Executive Director

Email: billc@npec.state.ga.us

Website(regulations): <http://www.gnpec.org/forms/pdf%20files/ComplaintProcess.pdf>

Who They Authorize: The Non-Public Postsecondary Education Commission (NPEC) has approval and licensing authority for consumer protection by regulating the operations of private degree-granting institutions, postsecondary vocation-technical programs, and proprietary schools. NPEC also provides authorization for certificate-granting proprietary schools.

State: Guam

Abbreviation: GU

Agency Name: Board of Regents

Website(Link to agency):

Cellphone:

Color Code: Red

Complaint Process: no survey completed

Contact Name: Mary Okada

Contact Title: President of Guam Community College

Email: mary.okada@guamcc.edu

Website(regulations):

Who They Authorize:

State: Hawa,

Abbreviation: HI

Agency Name: Hawa, Department of Education

Website(Link to agency):

Cellphone: 808-586-2636

Color Code: Blue

Complaint Process: None Listed

Contact Name: Jeffrey E. Brunton

Contact Title: Staff Attorney

Email: jbrunton@dcca.hawa.gov

Website(regulations):

Who They Authorize: Approval authority for propriety vocational and technical schools lies with the State of Hawa, Department of Education.

State: Idaho

Abbreviation: ID

Agency Name: Idaho Board of Education

Website(Link to agency): <http://www.boardofed.idaho.gov>

Cellphone: 208-332-1587

Color Code: Blue

Complaint Process: Complaint process described in Admin Rule (July 1, 2011) section 500. Forms and instructions available upon request from the State Coordinator for Private Colleges & Proprietary Schools. For more information, please contact the Office of the Idaho State Board of Education (Main Office: 208-334-2270).

Contact Name: Valerie Fenske

Contact Title: State Coordinator for Private Colleges & Proprietary Schools

Email: valerie.fenske@osbe.idaho.gov

Website(regulations): <http://legislature.idaho.gov/idstat/Title33/T33CH24.htm>

Who They Authorize: The Idaho Board of Education does not currently require an online-only school, located outside of Idaho, with absolutely no physical presence inside the state, to register with the office.

State: Illinois

Abbreviation: IL

Agency Name: Illinois State Board of Education

Website(Link to agency): <http://www.isbe.net/pbvs>

Cellphone: 217-557-6763

Color Code: Blue

Complaint Process: http://www.isbe.net/pbvs/html/student_complaints.htm

Contact Name: Christopher Koch

Contact Title: State Superintendent

Email: chris.koch@isbe.net

Website(regulations): <http://www.isbe.net/rules/archive/pdfs/451ark.pdf>

Who They Authorize: The Illinois State Board of Education serves as approval and licensure agency for most non-degree-granting postsecondary institutions and proprietary institutions not covered by the Board of Higher Education, including for-profit/proprietary vocational-technical schools.

State: Illinois

Abbreviation: IL

Agency Name: Illinois Board of Higher Education

Website(Link to agency): <http://www.ibhe.org/default.htm>

Cellphone: 217-557-7350

Color Code: Blue

Complaint Process: Institutional Complaint Hotline: (217) 557-7359 The Board receives general information email at info@ibhe.org.

Students seeking to register a complaint about an institution are required to submit the complaint in writing. Complaint processing as relates to maintenance of institutional approvals is described in 23 Illinois Administrative Rules Sections 1030.70 and 1030.80.

Contact Name: Deputy Director for Academic Affairs and Student Succ

Contact Title: Bob Blankenberger

Email: blankenberger@ibhe.org

Website(regulations): <http://www.ibhe.org/Academic%20Affairs/Applications/Independent/materials/CodeA1030-Private%20CollegesandUniversities.pdf>

Who They Authorize: The Illinois Board of Higher Education regulates program approval for public, independent, and out-of-state degree-granting institutions of higher education.

State: Indiana

Abbreviation: IN

Agency Name: Indiana Commission on Proprietary Education

Website(Link to agency): <http://www.in.gov/cope/>

Cellphone: 317-232-1324

Color Code: Blue

Complaint Process: <http://www.in.gov/cpe/2329.htm>

Contact Name: Ross Miller

Contact Title: Director

Email: rmiller@cpe.in.gov

Website(regulations): <http://www.in.gov/legislative/iac/T05700/A00010.PDF>

Who They Authorize: The Indiana Commission on Proprietary Education functions as the statutory licensing and approval authority for all educational institutions.

State: Iowa

Abbreviation: IA

Agency Name: Iowa College Student Aid Commission

Website(Link to agency): <http://www.iowacollegeaid.gov/>

Cellphone: 515-725-3413

Color Code: Blue

Complaint Process: <http://www.iowacollegeaid.gov/forms.html>

Contact Name: Carolyn Small

Contact Title: Postsecondary Registration Administrator

Email: carolyn.small@iowa.gov

Website(regulations):

Who They Authorize: The Iowa College Student Aid Commission administers provisions of Iowa law that may require an entity to seek registration approval in Iowa to 1) offer postsecondary programs or courses to Iowans, including via distance delivery or 2) establish a presence in Iowa and offer courses in other states. The Iowa College Student Aid Commission also administers independent provisions of Iowa's consumer protection law that may require such an entity to file evidence of financial responsibility with the state of Iowa, or establish a tuition refund policy that complies with Iowa law.

State: Kansas

Abbreviation: KS

Agency Name: Kansas Board of Regents

Website(Link to agency): <http://www.kansasregents.org/>

Cellphone: 785-296-4917

Color Code: Blue

Complaint Process: http://www.kansasregents.org/private_postsecondary_complaint_process

Contact Name: Jacqueline Johnson

Contact Title: Director of Private Postsecondary and Out-of-State Education

Email: jjohnson@ksbor.org

Website(regulations): http://www.kansasregents.org/private_out_of_state

Who They Authorize: The Kansas Board of Regents authorizes private and out-of-state institutions to operate in Kansas with a Certificate of Approval that must be renewed annually.

State: Kentucky

Abbreviation: KY

Agency Name: Kentucky Council on Postsecondary Education

Website(Link to agency): <http://cpe.ky.gov/institutions/>

Cellphone: 502.573.1555

Color Code: Blue

Complaint Process: <http://cpe.ky.gov/policies/academicpolicies/licensure.htm>

Contact Name: Sarah Levy, J.D.

Contact Title: Director of Postsecondary Licensing

Email: sarah.levy@ky.gov

Website(regulations): <http://www.lrc.ky.gov/kar/013/001/020.htm>

Who They Authorize: The Council on Postsecondary Education has the statutory authority to license all nonprofit colleges and universities, including private degree-granting institutions, which operate in Kentucky, as well as proprietary, baccalaureate degree-granting institutions.

State: Kentucky

Abbreviation: KY

Agency Name: Kentucky State Board for Proprietary Education

Website(Link to agency): <http://www.bpe.ky.gov/>

Cellphone: 502-564-3296

Color Code: Blue

Complaint Process: <http://www.bpe.ky.gov/Pages/default.aspx>

Contact Name: Lindsey Lane

Contact Title: Administrator, Division of Occupations and Professions

Email: lindsey.lane@ky.gov

Website(regulations): <http://www.bpe.ky.gov/NR/rdonlyres/83D3B8AF-FE9E-4D09-BDD7-3B79C4052233/0/BPELawsandRegulations.pdf>

Who They Authorize: The State Board for Proprietary Education licenses all other proprietary institutions, those that award an associate degree or other non-degree credentials.

State: Louisiana

Abbreviation: LA

Agency Name: Louisiana Board of Regents

Website(Link to agency): <http://regents.state.la.us/>

Cellphone: 225-342-4253

Color Code: Blue

Complaint Process: For proprietary schools, the complaint procedure appears on the Board of Regents website:

<http://www.regents.doa.louisiana.gov/index.cfm?md=pagebuilder&tmp=home&pid=21&pnid=0&nid=7> Cursor down to Procedures and click on student complaint procedures. For the academic degree-granting institutions, Louisiana relies on the Consumer Affairs Division of the Attorney General's Office at 225-326-6200.

Contact Name: Carol Marabella

Contact Title: New School Contact Program Administrator

Email: carol.marabella@la.gov

Website(regulations):

Who They Authorize: The Louisiana Board of Regents serves as the licensing authority for postsecondary vocational-technical proprietary schools and for private and out-of-state academic degree-granting institutions. Religious institutions are exempt.

State: Maine

Abbreviation: ME

Agency Name: Maine Department of Education, Office of Higher Education Services

Website(Link to agency): <http://www.maine.gov/education/highered/DegGrant/DegGrantAuth.htm>

Cellphone: 207-624-6846

Color Code: Blue

Complaint Process: Complaints shall be addressed in writing to the Maine Department of Education, Office of Higher Education, Augusta, Maine, 04333, with specific facts and allegations and signed by the complainant. The school shall be notified of any complaints which are to be investigated.

Contact Name: Harry Osgood

Contact Title: Higher Education Specialist

Email: harry.osgood@maine.gov

Website(regulations):

Who They Authorize: The Maine Department of Education regulates all postsecondary education in the state of Maine including those based inside and outside of Maine.

State: Maryland

Abbreviation: MD

Agency Name: Maryland Higher Education Commission

Website(Link to agency): <http://www.mhec.state.md.us/>

Cellphone: 410-260-4533

Color Code: Blue

Complaint Process: "Individuals who wish to submit a complaint may use the following contact information: Office of the Attorney General, Consumer Protection Division, 200 St. Paul Place, Baltimore, MD 21202. Please see PDF at:<http://www.mhec.state.md.us/higherEd/acadAff/MHECStudentComplaintProcess.pdf>"

Contact Name: Sue A. Blanshan

Contact Title: Director of Academic Affairs

Email: sblansha@mhec.state.md.us

Website(regulations): http://www.mhec.state.md.us/higherEd/COMAR/COMAR_CH_01_Web.pdf

Who They Authorize: The Maryland Higher Education Commission has licensing and approval authority for all degree-granting institutions and private career schools.

State: Massachusetts

Abbreviation: MD

Agency Name: Massachusetts Board of Higher Education

Website(Link to agency): <http://www.mass.edu>

Cellphone: 617-994-6937

Color Code: Blue

Complaint Process: <http://www.mass.edu/forstudents/complaints/complaintprocess.asp>

Contact Name: Francesca Purcell

Contact Title: Associate Commissioner for Academic & P-16 Policy

Email: fpurcell@bhe.mass.edu

Website(regulations): <http://www.lawlib.state.ma.us/source/mass/cmr/cmrtext/610CMR2.pdf>

Who They Authorize: The Massachusetts Board of Higher Education coordinates the review and approval for all out-of-state institutions of higher education. In-state independent institutions of higher education are not licensed by the Board; rather they are granted the authority to award degrees in accordance with the Code of Massachusetts Regulations.

State: Michigan

Abbreviation: MI

Agency Name: Michigan Department of Energy, Labor & Economic Growth

Website(Link to agency):

Cellphone: 517-241-6806

Color Code: Blue

Complaint Process: The Michigan Department of Licensing & Regulatory Affairs addresses complaints involving proprietary schools in Michigan ? Please see web site at: <http://www.michiganps.net/complaint.aspx> Complaints involving public university consumer protection violations may be directed to: Office of the Attorney General of the State of Michigan; Consumer Protection Division; P.O. Box 30213; Lansing, MI 48909-7713. Please see web site at: <http://michigan.gov/ag/0,1607,7-164-1773-42077,00.html>

Contact Name: Michael Beamish

Contact Title: Department Specialist

Email: beamishm@michigan.gov

Website(regulations): http://www.michigan.gov/lara/0,4601,7-154-35299_35414_2739---,00.html

Who They Authorize: The Michigan Department of Energy, Labor & Economic Growth has authority over all private colleges, universities, and non-degree granting proprietary schools.

State: Minnesota

Abbreviation: MN

Agency Name: Minnesota Office of Higher Education

Website(Link to agency): <http://www.ohe.state.mn.us/sPages/oheContact.cfm>

Cellphone: 651-259-3965

Color Code: Blue

Complaint Process: <http://www.ohe.state.mn.us/mPg.cfm?pageID=1078>

Contact Name: Betsy Talbot

Contact Title: Student Consumer Advocate/Acting Manager Institutional Licensure and Registration

Email: Betsy.talbot@state.mn.us

Website(regulations): <http://www.ohe.state.mn.us/mPg.cfm?pageID=197>

Who They Authorize: Public and private schools that offer degrees to Minnesota residents but do not require the student to leave the state for a portion of the program must register with the Minnesota Office of Higher Education.

State: Mississippi

Abbreviation: MS

Agency Name: Mississippi Commission on College Accreditation

Website(Link to agency): <http://www.mississippi.edu/mcca/>

Cellphone: 601-432-6372

Color Code: Blue

Complaint Process: <http://www.mississippi.edu/mcca/>

Contact Name: Menia Dykes

Contact Title: Coordinator of Academic Affairs and Nursing Education

Email: mdykes@ihl.state.ms.us

Website(regulations):

Who They Authorize: The Mississippi Commission on College Accreditation approves all colleges and universities or other entities that offer any postsecondary academic degrees and are domiciled, incorporated, or otherwise located in the state.

State: Mississippi

Abbreviation: MS

Agency Name: Commission on Proprietary School and College Registration

Website(Link to agency): <http://www.sbcjc.cc.ms.us/program/psDefault.aspx>

Cellphone: 601-432-6340

Color Code: Blue

Complaint Process: <http://www.sbcjc.cc.ms.us/program/psDefault.aspx>

Contact Name: Marillyn Gardner

Contact Title: Proprietary Schools Specialist

Email: mgardner@mscjc.edu

Website(regulations):

Who They Authorize: The Commission on Proprietary School and College Registration serves as the approval and licensing authority for proprietary schools.

State: Missouri

Abbreviation: MO

Agency Name: Missouri Department of Higher Education

Website(Link to agency): <http://www.dhe.mo.gov/>

Cellphone: 573-751-2361

Color Code: Blue

Complaint Process: <http://dhe.mo.gov/contactus.php>

Contact Name: Leroy Wade

Contact Title: Assistant Commissioner

Email: leroy.wade@dhe.mo.gov

Website(regulations): <http://www.dhe.mo.gov/psc/>

Who They Authorize: The Missouri Department of Higher Education has approval and licensing authority for all institutions of higher education including for-profit/proprietary vocational-technical schools.

State: Montana

Abbreviation: MT

Agency Name: Montana University System, Montana Board of Regents

Website(Link to agency): <http://www.mus.edu/borpol/bor300/320-1.pdf>

Cellphone: 406-444-0311

Color Code: Blue

Complaint Process: Currently under development

Contact Name: Thomas H. Gibson

Contact Title: Director, Academic Processes & eLearning Business

Email: tgibson@montana.edu

Website(regulations):

Who They Authorize: Degree-granting institutions must get the Board of Regents approval, or must be accredited by one of the six regional accreditation agencies recognized by the Montana Board of Regents or by the Council on Higher Education Accreditation (CHEA), and documentation of accreditation must be provided. There is no separate State agency in Montana that regulates, licenses, or oversees proprietary schools, but the educational and business requirements for State Authorization are the same as set forth by Statute and by the Montana Board of Regents, as for public institutions.

State: Nebraska

Abbreviation: NE

Agency Name: "NE Dept. of Education, Private Postsecondary Career Schools"

Website(Link to agency): <http://www.education.ne.gov/PPCS/>

Cellphone: 402-471-4825

Color Code: Blue

Complaint Process: <http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Contact Name: Carol Grell

Contact Title: ProgramDirector

Email: carol.grell@nebraska.gov

Website(regulations):

Who They Authorize: The Nebraska Department of Education has licensing and approval authority for the majority of proprietary institutions including for-profit/proprietary vocational-technical schools.

State: Nebraska

Abbreviation: NE

Agency Name: "Nebraska Coordinating Commission for Postsecondary Education"

Website(Link to agency): <http://www.ccpe.state.ne.us/PublicDoc/CCPE/Default.asp>

Cellphone: 402-471-0030

Color Code: Blue

Complaint Process: "<http://nebraskalegisature.gov/FloorDocs/Current/PDF/Final/LB637.pdf> (See Section 18 under)"

Contact Name: Kathleen Fimple

Contact Title: Academic Programs Officer

Email: kathleen.fimple@nebraska.gov

Website(regulations):

Who They Authorize: The Nebraska Coordinating Commission regulates those who offer postsecondary education in Nebraska,

including Nebraska's public institutions, private institutions, and out-of-state institutions offering courses in Nebraska, including those with a physical presence, offering courses by telecommunication.

State: Nevada

Abbreviation: NV

Agency Name: Nevada Commission on Postsecondary Education

Website(Link to agency): <http://www.cpe.state.nv.us>

Cellphone: 702-486-7330

Color Code: Blue

Complaint Process: <http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

Contact Name: David Perlman

Contact Title: Administrator

Email: dperlman@cpe.state.nv.us

Website(regulations):

Who They Authorize: The Commission on Postsecondary Education serves as the approval and licensing authority for public and private degree-granting, for-profit/proprietary vocational-technical, and proprietary institutions.

State: New Hampshire

Abbreviation: NH

Agency Name: New Hampshire Postsecondary Education Commission

Website(Link to agency): <http://www.education.nh.gov/highered/colleges/index.htm>

Cellphone: 603-271-2555 (ext. 350)

Color Code: Blue

Complaint Process: <http://www.education.nh.gov>

Contact Name: Kathryn Dodge

Contact Title: Executive Director

Email: kdodge@pec.state.nh.us

Website(regulations):

Who They Authorize: The New Hampshire Postsecondary Education Commission has approval and licensing authority for private and public degree-granting institutions. The Commission also approves all other degree-granting institutions and license career schools (non-degree proprietary schools).

State: New Jersey

Abbreviation: NJ

Agency Name: New Jersey Department of Labor and Workforce Develop

Website(Link to agency): <http://lwd.dol.state.nj.us/labor/wfprep/coei/content/Homepage.html>

Cellphone: 609-292-5005

Color Code: Blue

Complaint Process: no survey completed

Contact Name: Gary Altman

Contact Title: Director of the Division of One-Step Coordinator and Support

Email: gary.altman@dol.state.nj.us

Website(regulations):

Who They Authorize: The New Jersey Department of Labor and Workforce Development is the approval authority for vocational-technical schools and non-collegiate proprietary schools.

State: New Jersey

Abbreviation: NJ

Agency Name: New Jersey Department of Education

Website(Link to agency): <http://www.state.nj.us/highereducation/>

Cellphone: 609-292-2955

Color Code: Blue

Complaint Process: no survey complete

Contact Name: Iris Duffield

Contact Title: Administrative Analyst

Email: iduffield@che.state.nj.us

Website(regulations):

Who They Authorize: Any institution (in- or out-of-state; public, independent, or proprietary) seeking to offer college credit-bearing coursework in New Jersey must be licensed by the New Jersey Commission on Higher Education.

State: New Mexico

Abbreviation: NM

Agency Name: New Mexico Higher Education Department

Website(Link to agency):

Cellphone: 505-476-8442

Color Code: Blue

Complaint Process: http://www.hed.state.nm.us/Complaint_3.aspx

Contact Name: Stephanie Ellis

Contact Title: Private & Proprietary Schools Administrator

Email: stephanie.ellis@state.nm.us

Website(regulations):

Who They Authorize: The New Mexico Higher Education Department has authority to approve and license private degree-granting institutions and certain proprietary (career) schools operating in the state, including for-profit/proprietary vocational-technical education. Regionally accredited institutions chartered in other states and operating branches or otherwise offering instruction within the state are exempt from regulation.

State: New York

Abbreviation: NY

Agency Name: Bureau of Proprietary School Supervision, New York State Education Department

Website(Link to agency): <http://www.acces.nysed.gov/bpss/>

Cellphone: 518-474-3969

Color Code: Blue

Complaint Process: <http://www.acces.nysed.gov/bpss/students/disclos.htm>

Contact Name: Monica Borden

Contact Title: School Licensing Supervisor

Email: mborden@mail.nysed.gov

Website(regulations):

Who They Authorize: The Bureau of Proprietary School Supervision regulates private vocational schools including non-degree/certificate programs.

State: New York

Abbreviation: NY

Agency Name: Office of College and University Evaluation

Website(Link to agency): <http://www.highered.nysed.gov/ocue/aipr/home.html>

Cellphone: 518-474-2593

Color Code: Blue

Complaint Process: <http://www.highered.nysed.gov/ocue/spr/COMPLAINTFORMINFO.html>

Contact Name: Ellen Zunon

Contact Title: Office of College and University Evaluation

Email: ezunon@mail.nysed.gov

Website(regulations):

Who They Authorize: The Office of College and University Evaluation regulate public, private, and proprietary institutions of education located in the state of New York and out-of-state degree-granting institutions that have a physical presence in the state of New York.

State: North Carolina

Abbreviation: NC

Agency Name: NC CC System, Office of Proprietary School Services

Website(Link to agency): <http://www.ncccs.cc.nc.us/>

Cellphone: 919-807-7149

Color Code: Blue

Complaint Process: http://www.nccommunitycolleges.edu/PROPRIETARY_SCHOOLS/complaints.htm

Contact Name: Diannette Jackson

Contact Title: Education Consultant/Program Auditor ,

Email: jacksond@nccommunitycolleges.edu

Website(regulations): http://www.nccommunitycolleges.edu/PROPRIETARY_SCHOOLS/docs/PDFFiles/InquiryInfoPacket.pdf

Who They Authorize: The North Carolina Community College System (Office of Proprietary School Services) regulates proprietary postsecondary institutions offering certificate and diploma programs.

State: North Carolina

Abbreviation: NC

Agency Name: The University of North Carolina Board of Governors

Website(Link to agency): http://www.northcarolina.edu/aa_planning/licensure/index.htm

Cellphone: 919-962-4558

Color Code: Blue

Complaint Process: http://www.northcarolina.edu/aa_planning/licensure/resources.htm

Contact Name: Maggie Ryan

Contact Title: Assistant Director of Licensure and Workforce Studies

Email: mryan@northcarolina.edu

Website(regulations): http://www.northcarolina.edu/aa_planning/licensure/Rules__Standards__Master_Updated_1-08.pdf

Who They Authorize: The University of North Carolina Board of Governors functions as the agency for licensing all degree-granting institutions that have a physical presence in the state.

State: North Dakota

Abbreviation: ND

Agency Name: North Dakota State Board for Career and Technical Education

Website(Link to agency): www.nd.gov/cte/

Cellphone: 701-328-2678

Color Code: Blue

Complaint Process: Currently complaints are filed with CTE and are then handed to the Attorney General. That policy is currently under review and revision. Please call CTE at 701-328-2678 for more information.

Contact Name: Debra Huber

Contact Title: Administrator

Email: dehuber@nd.gov

Website(regulations): www.nd.gov/cte/private-post-inst/

Who They Authorize: North Dakota State Board for Career and Technical Education has authority over all postsecondary educational institutions. This includes an academic, vocational, technical, home study, business, professional, or other school, college, or university, or other organization or person, operating in North Dakota, offering educational credentials.

State: Ohio

Abbreviation: OH

Agency Name: The Ohio Board of Regents

Website(Link to agency): <http://www.ohiohighered.org>

Cellphone: 614-387-1215

Color Code: Blue

Complaint Process: The agency does receive student complaints. Students are encouraged to try to resolve their issue through their institution's formal grievance procedures. If the student's issue is not resolved through this process, the Ohio Board of Regents may then contact the institution on the student's behalf and request that institution work with the student to resolve the issue. If the grievance involves an issue that violates the agency's standards for authorization, the agency would contact the institution to determine the severity of the issue and what agency action would be taken. Please call the Ohio Board of Regents at 614-387-1215 for more information.

Contact Name: Shane DeGarmo

Contact Title: Assistant Director, Academic Programs

Email: sdegarmo@regents.state.oh.us

Website(regulations):

Who They Authorize: The Chancellor of the Ohio Board of Regents approves the offering of degrees, degree programs, and credit-bearing course work within the State of Ohio.

State: Ohio

Abbreviation: OH

Agency Name: Ohio State Board of Career Colleges and Schools

Website(Link to agency): <http://scr.ohio.gov/>

Cellphone: 614-466-7802

Color Code: Blue

Complaint Process: <http://scr.ohio.gov/ConsumerInformation/FilingaComplaint.aspx>

Contact Name: John Ware

Contact Title: Executive Director

Email: john.ware@scr.state.oh.us

Website(regulations): <http://codes.ohio.gov/orc/3332.06>

Who They Authorize: The Ohio State Board of Career Colleges and Schools regulates the for-profit schools seeking to offer degree and non-degree programs within the state of Ohio. For for-profit institutions offering degree programs, also refer to the Ohio Board of Regents regulations.

State: Oklahoma

Abbreviation: OK

Agency Name: Oklahoma State Regents for Higher Education

Website(Link to agency): <http://www.okhighered.org/state-system/policy-procedures/part3.shtml>

Cellphone: 405-225-9142

Color Code: Blue

Complaint Process: Current and prospective student complaints are handled through the Oklahoma State Regents for Higher Education (OSRHE) Academic Affairs Office by reviewing the circumstances of the complaint and providing the individual with contact information for the most appropriate campus office with the authority to resolve the complaint. If the individual has exhausted the process for review and appeal at the institution and believes the complaint is unresolved, OSRHE staff requests permission to contact the institution on the student's behalf to identify any possible resolution. OSRHE staff remains in contact with the student to determine if the issue has been resolved or adequately addressed. Please call OSRHE at 405-225-9100 for more information.

Contact Name: Gina M. Wekke

Contact Title: Vice Chancellor for Academic Affairs

Email: gwekke@osrhe.edu

Website(regulations):

Who They Authorize: The State Regents for Higher Educati

State: Oklahoma

Abbreviation: OK

Agency Name: Oklahoma Department of Career and Technology Education

Website(Link to agency): <http://www.okcareertech.org/>

Cellphone: 405-743-5515

Color Code: Blue

Complaint Process: no survey completed

Contact Name: Sheila Stone

Contact Title: State Coordinator for Accreditation

Email: sston@okcareertech.org

Website(regulations):

Who They Authorize: The Oklahoma Department of Career and Technology Education regulate only the state technology centers.

State: Oklahoma

Abbreviation: OK

Agency Name: The Oklahoma Board of Private Schools

Website(Link to agency): http://www.ok.gov/agency.php?agency_id=130

Cellphone: 405-528-3370

Color Code: Blue

Complaint Process: "A form is available by request to the Oklahoma Board of Private Schools (OBPVS) staff, but is not required. Unless a safety or other issue requiring an in-person investigation is alleged, a Student complaint will be accepted and sent to the institution for a response that may then be forwarded to the complainant for further input. Please call OBPVS for more information at 405-528-3370. Web page is under development."

Contact Name: Dennis Rea

Contact Title: Director

Email: drea@obpvs.ok.gov

Website(regulations):

Who They Authorize: The Oklahoma Board of Private Schools licenses the operation of private (non-degree) vocational schools.

State: Oregon

Abbreviation: OR

Agency Name: Office of Degree Authorization

Website(Link to agency): <http://www.osac.state.or.us/ODA/>

Cellphone: 541-687-7478

Color Code: Blue

Complaint Process: All complaints about schools under our regulatory jurisdiction or an exempt status approved by this office are handled by Office of Degree Authorization (ODA) staff. Complaints about exempt schools are referred to the Attorney General's office. Please call ODA for more information at 541-687-7478.

Contact Name: Jennifer Diallo

Contact Title: Inteim Administrator

Email: jennifer.l.diallo@state.or.us

Website(regulations): http://arcweb.sos.state.or.us/rules/OARS_500/OAR_583/583_030.html

Who They Authorize: ODA authorizes ALL private non-profit and for-profit degree-granting institutions of higher education whether operating in Oregon or offering degrees from outside the state. ODA authorizes ALL non-Oregon public degree-granters offering courses leading to a degree, practicum/clinical/internships, or full degree programs in Oregon or to Oregon students from outside the state. ODA approves requests for exemption from state regulation based a review of the exemption criteria.

State: Oregon

Abbreviation: OR

Agency Name: Department of Education - Private and Career Schools Office

Website(Link to agency): <http://www.ode.state.or.us/search/results/?id=83>

Cellphone: 503-947-5915

Color Code: Blue

Complaint Process: <http://www.ode.state.or.us/search/page/?id=325>

Contact Name: Teresa Greene

Contact Title: Director

Email: teresa.greene@state.or.us

Website(regulations):

Who They Authorize: The Department of Education (Private Career Schools Office) license schools that offer non-degree programs in technical and vocational education.

State: Pennsylvania

Abbreviation: PA

Agency Name: Department of Education

Website(Link to agency): http://www.education.state.pa.us/portal/server.pt/community/higher_education/8711

Cellphone: 717-783-6785

Color Code: Blue

Complaint Process: http://www.portal.state.pa.us/portal/server.pt/community/higher_education/8711/complaint_procedure/1004474

Contact Name: Albert Happ

Contact Title: Division Chief

Email: ahapp@state.pa.us

Website(regulations):

Who They Authorize: The Pennsylvania Department of Education (PDE) has approval authority for all academic degree-granting institutions, both for-profit and non-profit, that are considered to be operating in PA, conferring a Certificate of Authority on those higher education institutions so approved.

State: Puerto Rico

Abbreviation: PR

Agency Name: Puerto Rico Council on Education

Website(Link to agency): <http://www.ce.pr.gov/>

Cellphone: 787-641-7100

Color Code: Blue

Complaint Process: None listed

Contact Name: Marta Coll-Rivera
Contact Title: Economic Program Analyst
Email: mcoll@ce.pr.gov
Website(regulations): <http://www.ce.pr.gov/>
Who They Authorize: The Puerto Rico Council on General Education is the licensing authority for private postsecondary non-degree granting (including vocational-technical and K-12 schools) institutions that operate in Puerto Rico. The Puerto Rico Council on General Education also serves as the local accrediting entity for public and private K-12 schools.

State: Republic of Palau

Abbreviation: PW
Agency Name: Palau Community College
Website(Link to agency): www.palau.edu
Cellphone: 680-488-1669
Color Code: Red
Complaint Process: None listed
Contact Name: Dr. Patrick U. Tellei
Contact Title: President
Email: tellei@palau.edu
Website(regulations):
Who They Authorize:

State: Republic of the Marshall Islands

Abbreviation: MH
Agency Name:
Website(Link to agency):
Cellphone:
Color Code: Red
Complaint Process: no survey completed
Contact Name: Brenda Alik Maddison
Contact Title: Assistant Secretary of Policy and Planning
Email: balikmad@yahoo.com.
Website(regulations):
Who They Authorize:

State: Rhode Island

Abbreviation: RI
Agency Name: Rhode Island Board of Governors for Higher Education
Website(Link to agency): <http://www.ribghe.org/>
Cellphone: 401-456-6010
Color Code: Blue
Complaint Process: <http://www.ribghe.org/students.htm>
Contact Name: Deanna Velletri
Contact Title: Rhode Island Office of Higher Education
Email: dvelletri@ribghe.org
Website(regulations): <http://www.ribghe.org/regulations.htm>
Who They Authorize: The Rhode Island Board of Governors for Higher Education has approval authority for private/nonprofit degree-granting institutions not specifically exempted by statute or legislative action and approval authority for proprietary schools.

State: South Carolina

Abbreviation: SC
Agency Name: South Carolina Commission on Higher Education
Website(Link to agency): <http://www.che.sc.gov/AcademicAffairs/>
Cellphone: 803-737-2281
Color Code: Blue
Complaint Process: http://www.che.sc.gov/New_Web/GoingToCollege/Proprietary.htm
Contact Name: Renea Eshleman
Contact Title: "Program Manager, Non-public Postsecondary Institution Licensing"
Email: reshleman@che.sc.gov
Website(regulations): <http://www.che.sc.gov/AcademicAffairs/License/Regulations.pdf>
Who They Authorize: The South Carolina Commission on Higher Education licenses all out-of-state institutions that are operating or soliciting in South Carolina in any delivery format as well as in-state institutions not exempt by statute.

State: South Dakota

Abbreviation: SD
Agency Name: South Dakota Board of Regents
Website(Link to agency): <http://www.sdbor.edu/>
Cellphone: 605-773-3455
Color Code: Blue
Complaint Process: The South Dakota Attorney General accepts consumer complaints of various sorts. Please see web site at: <http://atg.sd.gov/Consumers/HandlingComplaints/ConsumerComplaintForm.aspx> SARA Complaint Resolution Form South Dakota
Portal Agency: South Dakota Board of Regents 306 E. Capitol Ave, Pierre SD 57501 -

<https://www.sdbor.edu/services/academics/SDSARA/documents/ComplaintForm-SD-SARA.pdf>

Contact Name: Katie Boehnke

Contact Title: Academic Affairs Specialist

Email: Katie.Boehnke@sdbor.edu

Website(regulations): <https://www.sdbor.edu/mediapubs/Pages/StateApproval.aspx>

Who They Authorize: "No agency or commission has approval and licensing authority of for-profit or proprietary schools in South Dakota."

State: Tennessee

Abbreviation: TN

Agency Name: Tennessee Higher Education Commission

Website(Link to agency): <http://www.tn.gov/thec/>

Cellphone: 615-741-5293

Color Code: Blue

Complaint Process: <http://www.tn.gov/thec/Divisions/LRA/PostsecondaryAuth/Complaint Form.rtf>

Contact Name: Stephanie Bellard Chase

Contact Title: Assistant Executive Director for Postsecondary School Authorization

Email: stephanie.bellard@tn.gov

Website(regulations):

<http://www.tennessee.gov/thec/Divisions/LRA/PostsecondaryAuth/pdf/Distance%20Education%20Authorization%20Requirements%20-%20Final.PDF>

Who They Authorize: The Tennessee Higher Education Commission has approval and licensing authority of all postsecondary institutions operating in Tennessee.

State: Texas

Abbreviation: TX

Agency Name: Texas Workforce Commission

Website(Link to agency): <http://csc.twc.state.tx.us>

Cellphone: 512-463-0735

Color Code: Blue

Complaint Process: <http://www.twc.state.tx.us/svcs/propschools/problem-school.html>

Contact Name: Larry Temple

Contact Title: Executive Director

Email: larry.temple@twc.state.tx.us

Website(regulations): <http://www.twc.state.tx.us/svcs/propschools/ps001a.pdf>

Who They Authorize: Any training, including distance education, offered to a Texas resident must be either licensed or exempted by this agency. In effect, any schools offering private postsecondary education must be licensed, with rare exceptions. In addition, degree programs must be approved by the Texas Higher Education Coordinating Board.

State: Texas

Abbreviation: TX

Agency Name: Texas Higher Education Coordinating Board

Website(Link to agency): <http://www.thecb.state.tx.us/>

Cellphone: 512-427-6146

Color Code: Blue

Complaint Process: "To file a complaint, follow the complaint procedures in the school's catalog. If the issue is not resolved, contact either the Texas Workforce Commission's Career School or the school's accrediting agency. If the school is not accredited by a recognized accreditor but has degree granting authority, send a written complaint to the Coordinating Board at Texas Higher Education Coordinating Board, Academic Affairs and Research, P.O. Box 12788, Austin, Texas 78711."

Contact Name: David Gardner

Contact Title: Deputy Commissioner for Academic Planning and Policy

Email: david.gardner@thecb.state.tx.us

Website(regulations): <http://www.thecb.state.tx.us/index.cfm?objectid=5AE5574E-DB27-F411-02936207FF354653>

Who They Authorize: The Texas Higher Education Coordinating Board authorizes all private and public (non-Texas) postsecondary institutions offering or seeking to offer credits and degree programs in the state.

State: The Commonwealth of the Northern Mariana Islands

Abbreviation: MP

Agency Name: Board of Regents

Website(Link to agency): <https://www.cnmipss.org/>

Cellphone: 6702345498

Color Code: Blue

Complaint Process: <http://www.marianas.edu/NMCPProcedures//Procedure%20No.%204008.1%20-%20Student%20Grievance%20and%20Complaints.docx>

Contact Name: Charles V. Cepeda

Contact Title: Chairperson

Email: [lorraine@nmcnet.edu](mailto:lorrainec@nmcnet.edu)

Website(regulations): <http://www.marianas.edu/content.php?id=5&cat=94&mnu=578>

Who They Authorize: "A license is required for any postsecondary education provider, except as provided for under 95-20.3-015, that: (a) Offers or conducts one or more courses or certificate/degree programs; or (b) Offers or conducts training toward a vocational end; or (c) Offers an educational credential, and whose required length of study is one semester or more. A license is also required for any out-

of-state institution (including any distance education provider) that has a physical presence in the Northern Mariana Islands, except as provided for under 95-20.3-015(f)."

State: U.S. Virgin Islands

Abbreviation: VI
Agency Name: Department of Education
Website(Link to agency):
Cellphone:
Color Code: Blue
Complaint Process: None listed
Contact Name: Wynant Watty-Benjamin
Contact Title: Chief of Staff
Email: wwbenjamin@doe.vi
Website(regulations):
Who They Authorize:

State: Utah

Abbreviation: UT
Agency Name: Utah Division of Consumer Protection
Website(Link to agency): <http://www.consumerprotection.utah.gov/>
Cellphone: 801-530-6601
Color Code: Blue
Complaint Process: <http://consumerprotection.utah.gov/complaints/index.html>
Contact Name: Marla Winegar
Contact Title: Administrator
Email: mwinegar@utah.gov
Website(regulations): <http://consumerprotection.utah.gov/registrations/schools.html>
Who They Authorize: According to the Utah Postsecondary Proprietary School Act, 13-34-105(1)(e), a school or institution accredited by a regional or national accrediting agency recognized by the United States Department of Education is exempt from registration with the Division.

State: Vermont

Abbreviation: VT
Agency Name: Vermont State Board of Education
Website(Link to agency): <http://www.education.vermont.gov/new/html/mainboard.html>
Cellphone: 802-828-5402
Color Code: Blue
Complaint Process: We encourage you to work directly with your institution to satisfy complaints. In most cases, that is the only appropriate avenue for you to pursue. If you believe you have exhausted avenues listed above and those listed in the attached PDF and have a valid complaint about a violation, you may send it to the Vermont Department of Education in writing at 120 State Street, Montpelier, VT 05620-2501. All complaints should be specific in describing the nature of the complaint and relevant information: the name of the parties involved, including witnesses, dates, the policy or procedure violated (if known), the course/program, the name of the institution, and complete contact information. In addition, please include any supporting material that substantiates your complaint, including correspondence with the school about the issue. For more information please see the PDF at:
http://education.vermont.gov/new/pdfdoc/pgm_postsecondary/EDU?Complaint_Resolution_Statement_for_Postsecondary_Education_Matters.pdf
Contact Name: Cathy Hilgendorf
Contact Title: Postsecondary Approval Coordinator
Email: cathy.hilgendorf@state.vt.us
Website(regulations): <http://education.vermont.gov/new/pdfdoc/board/rules/2240.pdf>
Who They Authorize: The Vermont State Board of Education serves as the licensing and approval authority for in-state schools which are not part of the state college system and are not exempted by means of regional accreditation and for private institutions.

State: Virginia

Abbreviation: VA
Agency Name: Private & Out-of-State Postsecondary Education, State Council of Higher Education for Virginia
Website(Link to agency):
Cellphone: 804-371-2938
Color Code: Blue
Complaint Process: <http://www.schev.edu/students/studentcomplaint.asp>
Contact Name: Linda H. Woodley
Contact Title: Director, Private & Out-of-State Postsecondary Education
Email: lindawoodley@schev.edu
Website(regulations):
Who They Authorize: The Private and Out-of-State Postsecondary Education is the unit/division within the State Council of Higher Education for Virginia that serves as the licensing and approval agency for private degree-granting institutions, proprietary institutions, and for out-of-state institutions which operate in Virginia.

State: Washington

Abbreviation: WA
Agency Name: Washington Higher Education Coordinating Board

Website(Link to agency): <http://www.hecb.wa.gov/>

Cellphone: 360-753-7866

Color Code: Blue

Complaint Process: Students may submit a formal complaint to the HECB, provided it is against an institution authorized by the HECB and is within one year of the last date of attendance.

Contact Name: Michael J. Ball

Contact Title: Associate Director

Email: michaelb@hecb.wa.gov

Website(regulations): <http://www.hecb.wa.gov/autheval/daa/daaindex.asp>

Who They Authorize: The Washington Higher Education Coordinating Board has authority over colleges and universities that offer associate, bachelor, and graduate degree programs as well as academic credit courses.

State: Washington

Abbreviation: WA

Agency Name: Washington Workforce Training and Education Coordinating Board

Website(Link to agency): <http://www.wtb.wa.gov/pcs.asp>

Cellphone: 360-753-7869

Color Code: Blue

Complaint Process: http://www.wtb.wa.gov/PCS_Complaints.asp

Contact Name: Karen Oelschlager

Contact Title: Program Associate/Degree Authorization

Email: kareno@hecb.wa.gov

Website(regulations): <http://apps.leg.wa.gov/RCW/default.aspx?cite=28C.10>

Who They Authorize: The Washington Higher Education Coordinating Board has authority over colleges and universities that offer associate, bachelor, and graduate degree programs as well as academic credit courses.

State: West Virginia

Abbreviation: WV

Agency Name: West Virginia Higher Education Policy Commission

Website(Link to agency): <http://www.schev.edu/>

Cellphone: 304-558-0262

Color Code: Blue

Complaint Process: Student complaints are addressed in Section 14 of Series 20 <https://www.wvhepc.org/resources/133-20.pdf>

Contact Name: Mark Stotler

Contact Title: Assistant Director of Academic Affairs

Email: stotler@hepc.wvnet.edu

Website(regulations): <http://www.schev.edu/highered/pope/NewSchool.asp>

Who They Authorize: The West Virginia Higher Education Policy Commission has licensing and approval authority for all private degree-granting institutions and for all for-profit proprietary schools or for-profit/proprietary vocational-technical schools.

State: West Virginia

Abbreviation: WV

Agency Name: West Virginia Council for Community & Technical College Education

Website(Link to agency): <http://www.wvctcs.org/>

Cellphone: 304-558-2411

Color Code: Blue

Complaint Process: None listed

Contact Name: Kathy J. D'Antoni

Contact Title: Vice Chancellor

Email: dantoni@wvctcs.org

Website(regulations): <http://www.wvctcs.org/downloads/RulesPolicies/135-20.pdf>

Who They Authorize: For course or program offerings limited to the associate degree level or below, authorization is provided by the West Virginia Council for Community and Technical College Education.

State: Wisconsin

Abbreviation: WI

Agency Name: Wisconsin Educational Approval Board

Website(Link to agency): <http://eab.state.wi.us/>

Cellphone: 608-267-7733

Color Code: Blue

Complaint Process: <http://eab.state.wi.us/resources/complaint.asp>

Contact Name: David C. Dies

Contact Title: Executive Secretary

Email: david.dies@eab.state.wi.us

Website(regulations): <http://eab.state.wi.us/board/regulation.asp>

Who They Authorize: The Wisconsin Educational Approval Board oversees for-profit, postsecondary schools (except cosmetology and real estate); out-of-state non-profit colleges and universities; and in-state non-profit institutions incorporated after 1/1/92.

State: Wyoming

Abbreviation: WY

Agency Name: Wyoming Department of Education

Website(Link to agency): http://edu.wyoming.gov/Programs/schools/private_school_licensing.aspx

Cellphone: 307-777-6210

Color Code: Blue

Complaint Process: "If the complaint involves an issue relative to authorization, the Wyoming Department of Education contacts the institution to ensure that the institution is compliant with Wyoming State law. For complaints not related to authorization, the complainant is encouraged to try to resolve the issue through their institution's formal grievance procedures. Depending on the nature of the complaint, the complainant may also be referred to the Consumer Protection Division of the Wyoming Attorney General's Office. Please contact the Wyoming Department of Education at 307-777-6210."

Contact Name: Elaine Marces

Contact Title: Interim Private School Program Manager

Email: 307-777-6210

Website(regulations): <http://michie.lexisnexis.com/wyoming/lpext.dll?f=templates&fn=main-h.htm>

Who They Authorize: The Wyoming Department of Education serves as the licensing and approval authority for all trade, correspondence, distance education, technical, vocational, business, or other private schools which are located within the state or have their principal place of business out-of-state but are doing business in the state.