

Key Result	Description	Status	Lead	Support
3	Working with Institutional Research and the Student Success Center, create a predictive retention model and assign each FTFT incoming student a retention predictor score with tailored interventions.	Nearing Completion	Sean	Britt Lorenz and Brenda M.
6	Work with the Student Success Center to provide access to Navigate for Student Affairs employees who work directly in retention efforts.	In Progress	Krista	Britt Lorenz, Marty, & Cass
8	With partners, host a "100 Days Until Graduation!" event to promote applying for graduation.	Selected	Alison	Sean
12	Partnering with the Student Success Center and the Registrar's Office, update all student-facing materials, marketing, and policies to replace the term "Census Day" with a more descriptive label such as "Drop/Add Deadline." Set the add deadline at five days into the semester and the drop deadline at ten days. Additionally, align the payment deadline and attendance confirmation with these academic milestones to streamline communications and improve student understanding.	In Progress	Sean	Britt & The Student Success Council
13	Fully implement StarRez (student housing platform) to automate occupancy management, facilitate everyday business processes, and improve communications to provide students with exceptional housing experiences.	In Progress	Marty/Laine	Emily, Michelle, Sean, Technology Services
17	Increase student satisfaction with the timeliness of repairs in the residence halls from a mean of 4.95 (2024) to 5.15 (all-institution mean) by 2026, as measured by the Benchworks Residential Assessment.	Selected	Michelle	Marty, Becky G, Facilities
19	Create a loyalty program where seniors who have lived on campus for seven consecutive semesters receive the eighth for free.	Selected	Marty	Laine
21	Reinvigorate current living and learning communities, as measured by occupancy counts, intentional programming, and increased faculty participation.	Selected	Marty/Laine	Emily
22	Launch a Nursing living and learning residential community.	In Progress	Marty	Nursing Program & Emily
23	Launch a Criminology living and learning residential community.	In Progress	Marty	Criminology & Emily
25	After fall and spring move-in, credit international students' housing deposits to their Thunder Bucks accounts.	In Progress	Marty	Sean and Jessica B.
28	Working with Institutional Research and Technology Services, create and publish a dashboard to track progress on the Student Affairs Strategic Plan Key Performance Indicators.	In Progress	Sean	Brenda M.
29	Enhance the efficiency and utilization of ACCESS Northern by leveraging its features to allow faculty to securely transmit testing information, receive and store confidential data, sync with Microsoft Outlook, and enable students to schedule appointments through the platform.	Nearing Completion	Cassandra	Krista, Sean, Isabel (GA)

33	Bring back the eco-friendly "Green Box Program" to the Wolves Den.	Launched	Burt	Marty
35	Implement a client satisfaction inventory for Counseling Services.	Selected	Kelly	Christina
36	Further professionalize the Northern Welcome Desk by providing uniforms and name tags to student workers.	In Progress	Michelle	Marty, and Marketing and Communications
37	Write, update, and/or institutionalize 10 Student Affairs policies and share them with campus.	In Progress	Sean	Laine
38	Develop a comprehensive and sustained assessment program and produce a Student Affairs Assessment Report by July 1, 2026.	Selected	Sean	All
41	Institute payroll deductions for the faculty/staff meal plans, similar to the Foundation and United Way	Postponed	Sean	Susan B.
45	Work with the Foundation to add a standing member from the Foundation to the Student Affairs Council.	Selected	Sean	Zach F.
50	Create a partnership with the Youth Leadership Forum to build a pipeline to college.	In Progress	Cassandra	Krista
51	Conduct a review of accessible parking on campus and adjust as necessary to ensure compliance with the Americans with Disabilities Act (ADA). The review will include the specific number of accessible parking spaces based on the total number of spaces in the lot, designated van-accessible spaces, clear and visible signage, and unobstructed access routes nearest to building entrances.	In Progress	Cassandra	Sean
57	With partners, create a Town-Gown Council utilizing best practices from the International Town-Gown Association.	Selected	Sean	President Nichols
58	With Instructional Technology, implement training and other support to get all D2L courses to an 80% accessibility score by the end of fall 2025, as evaluated by Panorama.	In Progress	Cassandra	Jason Henslee
62	With Facilities Management, create, identify, and publicize one gender-neutral/family restroom in each building on campus.	In Progress	Sean	Veronica
63	Collaborate with First-Year Seminars to increase student awareness and understanding of Student Accessibility Services by presenting to at least half of all fall FYS sections.	Selected	Cassandra	Sean, Krista, and Dr. G.
64	Develop programming and awareness for National Disability Awareness Month in March of 2026.	Selected	Cassandra	Krista and Isabel (GA)
65	Collaborate with Academic Affairs to deliver annual training sessions for faculty and staff on Student Accessibility Services, reasonable accommodations, and utilization of ACCESS Northern.	In Progress	Cassandra	Sean, Krista, and Isabel (GA)
72	With Technology Services, purchase ReadSpeaker to add a text-reading capability for students testing in lockdown browsers.	ACCOMPLISHED	Sean	Cassandra, Jason Henslee, Kelly
78	Intramural and Campus Rec Website	Nearing Completion	CarLee	Alison

80	Update signage in Dacotah Hall Gym and Recreation Center spaces to be student-friendly and on brand.	In Progress	CarLee	Alison and Facilities Management
81	Reinvigorate the Fitness Studio and Yoga Studio in Dacotah Hall Gym for student use by updating the aesthetic of the rooms (making necessary repairs and painting) and providing adequate, accessible, and organized equipment.	In Progress	Alison	CarLee and Facilities Management
82	Brand and market the Fitness Studio and Yoga Studio in Dacotah Hall Gym.	Selected	Alison	CarLee and Marketing and Communications
89	Launch at least two wellness-based intramural activities per semester (e.g., walking challenges, yoga in the park, group fitness challenges, hiking meetups, or social bike rides).	Selected	CarLee	Alison
91	Partnering with Athletics, market the Fitness Center to general students.	Nearing Completion	Alison	Sean
93	Create and receive approval for a mission, vision, and learning outcomes for the program. (Civic Engagement)	In Progress	Alison	Sean
98	Train all full-time Student Affairs employees in trauma-informed care through Indiana University Bloomington.	In Progress	Sean	Krista
99	Working with community health services partners, bring back "Fight the Flu" and provide an annual vaccination clinic to students that is also open to the public.	In Progress - hoping for October with Sandford.	Kelly	Jerilyn
100	Train two staff counselors in Dialectical Behavior Therapy (DBT) to improve treatment options for students with depression, eating disorders, self-harming behaviors, and substance use disorders.	In Progress	Kelly	Christina
109	Create and implement an Inclement Weather Policy	In Progress	Sean	President Nichols
113	Launch a "See Something, Say Something" and Northern CARES marketing campaign aimed at students to promote a culture of care and bystander intervention.	Selected	Krista	Sean
114	Recognizing the link between access to firearms, prescription medications, and increased risks of suicide and addiction, we will host semesterly prescription drug take-back events that include the distribution of free gun locks. These events aim to prevent harm and raise awareness through community education and safe storage and disposal practices.	In Progress	Dominique	Kelly
118	With Finance and Administration, establish a dedicated Title IX budget to ensure federal compliance. This budget will fund comprehensive and required trainings, educational initiatives, support services, and ongoing assessment of Title IX programs.	Nearing Completion	Krista	Sean & Veronica
123	With Athletics, draft and approve a Student-Athlete Serious Misconduct Policy in compliance with SDBOR Policy 3.4.3.	Selected	Krista	Sean & Nate Davis
126	Create and publish Northern's Stop Campus Hazing Act Report and roll out new required training.	In Progress	Krista	Sean

138	Working with Finance and Administration, improve the dumpster space next to the Student Center during the construction of the Business and Health Innovation Center.	In Progress	Sean	Veronica
144	Level out the Washington Street Parking Lot entrance at Wolves Memorial Suites consistent with the Master Plan (Pg. 65, December 2023).	In Progress	Sean	Veronica
145	Add a curbed median to the Washington Street Lot to improve safety and winter parking, consistent with the Master Plan (Pg. 65, December 2023).	Selected	Sean	Veronica
146	Working with the City of Aberdeen, spray for mosquitoes right before opening weekend so that students can enjoy outdoor campus activities during Wolf Pack Welcome.	In Progress	Alison	City of Aberdeen
147	Working with the City of Aberdeen, resurface Washington Street and the adjacent sidewalks to improve accessibility and safety	In Progress	Sean	Veronica
150	Develop and assess two tangible (e.g., knowledge or skills) and two emotional (e.g., confidence or sense of belonging) learning outcomes for HOWL and Wolf Pack Welcome, aligning with CAS Professional Standards for Higher Education, and incorporate these outcomes into the post-event survey.	Selected	Alison	Sean & the New Student Steering Committee
166	Working with the Campus Activities Board (CAB) and Dining Services, expand Late Night Breakfast into the spring term.	Selected	Kristine	CarLee and Alison
173	Publicize two limited time offers (LTOs) from Dining Services per semester to the campus community.	Selected	Kristine	Jacob Smith & Marty
174	Publicize the faculty and staff meal plan to the campus community with professional marketing materials.	In Progress	Kristine	Jacob Smith & Marty
175	Add boba drinks and smoothies to the Grid Market in Great Plains East.	Nearing Completion	Marty	Kristine
176	Offer 24-hour access to freshly baked items to residential students through "Just Baked" vending in the Great Plains East Lobby.	Nearing Completion	Marty	Kristine
177	Working with Arts and Sciences, install a Starbucks coffee machine in the Harvey S. Jewett Science Center.	Nearing Completion	Marty	Kristine
187	Working with the President, create a process for the review of fee waiver requests in auxiliary space.	Nearing Completion	Sean	President Nichols
192	Working with Admissions and the Student Success Center, create a 10-message parent drip campaign with an average click-through rate of 5% to engage parents through the enrollment funnel.	Selected	Sean	Alison and Eric Kline
194	Curate a parent and family experience starting with residence hall move-in, Parent and Family Reception, New Student Convocation, and ending with the Wolf Pack Picnic to ensure families have a memorable experience.	In Progress	Alison	Sean
195	Create a Northern Welcome and Exam Care Package Program for families to buy for students.	In Progress	Marty	Melanie and Jerilyn

200	Create a Parents Listserv to facilitate regular communication with families.	In Progress	Alison	Jerilyn
201	Partnering with Communications and Marketing, create and publish a quarterly Parent and Family online newsletter.	In Progress - working on an addendum for Flowdesk.	Alison	Jerilyn

Update 9.3.2025