

Key Result	Description	Status	Lead	Support
3	Working with Institutional Research and the Student Success Center, create a predictive retention model and assign each FTFT incoming student a retention predictor score with tailored interventions.	Nearing Completion	Sean	Britt Lorenz and Brenda M.
6	Work with the Student Success Center to provide access to Navigate for Student Affairs employees who work directly in retention efforts.	In Progress - Student Accessibility Services and Title IX Done.	Krista	Sean, Britt Lorenz, & Cass
8	With partners, host a "100 Days Until Graduation!" event to promote applying for graduation.	In Progress - First event 10/21/25	Alison	Sean
12	Partnering with the Student Success Center and the Registrar's Office, update all student-facing materials, marketing, and policies to replace the term "Census Day" with a more descriptive label such as "Drop/Add Deadline." Set the add deadline at five days into the semester and the drop deadline at ten days. Additionally, align the payment deadline and attendance confirmation with these academic milestones to streamline communications and improve student understanding.	In Progress	Sean	Britt & The Student Success Council
13	Fully implement StarRez (student housing platform) to automate occupancy management, facilitate everyday business processes, and improve communications to provide students with exceptional housing experiences.	In Progress	Laine	Emily, Michelle, Sean, Technology Services
17	Increase student satisfaction with the timeliness of repairs in the residence halls from a mean of 4.95 (2024) to 5.15 (all-institution mean) by 2026, as measured by the Benchworks Residential Assessment.	Selected	Michelle	Becky G, Facilities
19	Create a loyalty program where seniors who have lived on campus for seven consecutive semesters receive the eighth for free.	Postponed	Sean	Laine
21	Reinvigorate current living and learning communities, as measured by occupancy counts, intentional programming, and increased faculty participation.	Selected	Laine	Emily
22	Launch a Nursing living and learning residential community.	In Progress	Emily	Nursing Program
23	Launch a Criminology living and learning residential community.	In Progress	Emily	Criminology & Emily
25	After fall and spring move-in, credit international students' housing deposits to their Thunder Bucks accounts.	In Progress	Sean	Jessica B.
28	Working with Institutional Research and Technology Services, create and publish a dashboard to track progress on the Student Affairs Strategic Plan Key Performance Indicators.	ACCOMPLISHED	Sean	Brenda M. Joe Z.
29	Enhance the efficiency and utilization of ACCESS Northern by leveraging its features to allow faculty to securely transmit testing information, receive and store confidential data, sync with Microsoft Outlook, and enable students to schedule appointments through the platform.	ACCOMPLISHED	Cassandra	Krista and Isabel (GA)
33	Bring back the eco-friendly "Green Box Program" to the Wolves Den.	Nearing Completion	Burt	Sean
35	Implement a client satisfaction inventory for Counseling Services.	Postponed to Spring	Kelly	Christina

36	Further professionalize the Northern Welcome Desk by providing uniforms and name tags to student workers.	In Progress - We now have name tags.	Michelle	Marketing and Communications
37	Write, update, and/or institutionalize 10 Student Affairs policies and share them with campus.	In Progress	Sean	Laine & Krista
38	Develop a comprehensive and sustained assessment program and produce a Student Affairs Assessment Report by July 1, 2026.	Selected	Sean	All
41	Institute payroll deductions for the faculty/staff meal plans, similar to the Foundation and United Way	Postponed	Sean	Susan B.
45	Work with the Foundation to add a standing member from the Foundation to the Student Affairs Council.	In Progress	Sean	Zach F.
50	Create a partnership with the Youth Leadership Forum to build a pipeline to college.	In Progress	Cassandra	Krista
51	Conduct a review of accessible parking on campus and adjust as necessary to ensure compliance with the Americans with Disabilities Act (ADA). The review will include the specific number of accessible parking spaces based on the total number of spaces in the lot, designated van-accessible spaces, clear and visible signage, and unobstructed access routes nearest to building entrances.	In Progress	Cassandra	Sean
55	Update and publicize a new Student Accessibility Services webpage with direct links to ACCESS Northern, as well as maps of accessible building entrances and bathrooms.	In Progress	Cassandra	Krista
57	With partners, create a Town-Gown Council utilizing best practices from the International Town-Gown Association.	Deferred	Sean	President Nichols
58	With Instructional Technology, implement training and other support to get all D2L courses to an 80% accessibility score by the end of fall 2025, as evaluated by Panorama.	In Progress - Currently 76.6%	Cassandra	Jason Henslee
62	With Facilities Management, create, identify, and publicize one gender-neutral/family restroom in each building on campus.	In Progress	Sean	Veronica
63	Collaborate with First-Year Seminars to increase student awareness and understanding of Student Accessibility Services by presenting to at least half of all fall FYS sections.	Postponed to Spring	Cassandra	Sean, Krista, and Dr. G.
64	Develop programming and awareness for National Disability Awareness Month in March of 2026.	In Progress - working with UAAT	Cassandra	Krista and Isabel (GA)
65	Collaborate with Academic Affairs to deliver annual training sessions for faculty and staff on Student Accessibility Services, reasonable accommodations, and utilization of ACCESS Northern.	ACCOMPLISHED	Cassandra	Krista and Erin F.
72	With Technology Services, purchase ReadSpeaker to add a text-reading capability for students testing in lockdown browsers.	ACCOMPLISHED	Krista	Cassandra, Jason Henslee, Kelly
73	Modernize the SDBOR Disability Services ADA Syllabi Statement to be more student-friendly and to encourage students to access support.	In Progress	Cassandra	Sean
78	Intramural and Campus Rec Website	Nearing Completion - waiting on photos	Alison	Sean

80	Update signage in Dacotah Hall Gym and Recreation Center spaces to be student-friendly and on brand.	In Progress - picking up signage	Alison	Geoff Dog & Facilities Management
81	Reinvigorate the Fitness Studio and Yoga Studio in Dacotah Hall Gym for student use by updating the aesthetic of the rooms (making necessary repairs and painting) and providing adequate, accessible, and organized equipment.	Postponed	Alison	Facilities Management
82	Brand and market the Fitness Studio and Yoga Studio in Dacotah Hall Gym.	Postponed	Alison	Marketing and Communications
89	Launch at least two wellness-based intramural activities per semester (e.g., walking challenges, yoga in the park, group	Postponed	New Coord.	Alison
91	Partnering with Athletics, market the Fitness Center to general students.	Nearing Completion	Alison	Sean
93	Create and receive approval for a mission, vision, and learning outcomes for the program. (Civic Engagement)	ACCOMPLISHED	Alison	Sean
98	Train all full-time Student Affairs employees in trauma-informed care through Indiana University Bloomington.	In Progress	Sean	Krista
99	Working with community health services partners, bring back "Fight the Flu" and provide an annual vaccination clinic to students that is also open to the public.	ACCOMPLISHED	Kelly	Jerilyn
100	Train two staff counselors in Dialectical Behavior Therapy (DBT) to improve treatment options for students with depression, eating disorders, self-harming behaviors, and substance use disorders.	In Progress	Kelly	Christina
109	Create and implement an Inclement Weather Policy	In Progress - draft in progress	Sean	President Nichols
113	Launch a "See Something, Say Something" and Northern CARES marketing campaign aimed at students to promote a culture of care and bystander intervention.	Nearing Completion - Hosted on 11/18/25	Krista	Sean
114	Recognizing the link between access to firearms, prescription medications, and increased risks of suicide and addiction, we will host semesterly prescription drug take-back events that include the distribution of free gun locks. These events aim to prevent harm and raise awareness through community education and safe storage and disposal practices.	In Progress	Dominique	Kelly & Officer Paul
118	With Finance and Administration, establish a dedicated Title IX budget to ensure federal compliance. This budget will fund comprehensive and required trainings, educational initiatives, support services, and ongoing assessment of Title IX programs.	ACCOMPLISHED	Krista	Sean & Veronica
123	With Athletics, draft and approve a Student-Athlete Serious Misconduct Policy in compliance with SDBOR Policy 3.4.3.	In Progress - Draft in progress	Krista	Sean & Nate Davis
126	Create and publish Northern's Stop Campus Hazing Act Report and roll out new required training.	In Progress	Krista	Sean
138	Working with Finance and Administration, improve the dumpster space next to the Student Center during the construction of the Business and Health Innovation Center.	Nearing Completion	Sean	Veronica
144	Level out the Washington Street Parking Lot entrance at Wolves Memorial Suites consistent with the Master Plan (Pg. 65, December 2023).	In Progress	Sean	Veronica

145	Add a curbed median to the Washington Street Lot to improve safety and winter parking, consistent with the Master Plan (Pg. 65, December 2023).	Selected	Sean	Veronica
146	Working with the City of Aberdeen, spray for mosquitoes right before opening weekend so that students can enjoy outdoor campus activities during Wolf Pack Welcome.	ACCOMPLISHED	Alison	Tyler Bierman
147	Working with the City of Aberdeen, resurface Washington Street and the adjacent sidewalks to improve accessibility and safety.	In Progress	Sean	Veronica
150	Develop and assess two tangible (e.g., knowledge or skills) and two emotional (e.g., confidence or sense of belonging) learning outcomes for HOWL and Wolf Pack Welcome, aligning with CAS Professional Standards for Higher Education, and incorporate these outcomes into the post-event survey.	In Progress	Alison	Sean & the New Student Steering Committee
166	Working with the Campus Activities Board (CAB) and Dining Services, expand Late Night Breakfast into the spring term.	In Progress	Burt	Alison
173	Publicize two limited time offers (LTOs) from Dining Services per semester to the campus community.	Selected	Burt	Jacob Smith & Sean
174	Publicize the faculty and staff meal plan to the campus community with professional marketing materials.	In Progress - Draft Produced	Burt	Jacob Smith & Sean
175	Add boba drinks and smoothies to the Grid Market in Great Plains East.	Nearing Completion	Sean	Burt
176	Offer 24-hour access to freshly baked items to residential students through "Just Baked" vending in the Great Plains East Lobby.	Nearing Completion	Burt	Sean
177	Working with Arts and Sciences, install a Starbucks coffee machine in the Harvey S. Jewett Science Center.	Nearing Completion	Sean	Burt
187	Working with the President, create a process for the review of fee waiver requests in auxiliary space.	Nearing Completion	Sean	President Nichols
192	Working with Admissions and the Student Success Center, create a 10-message parent drip campaign with an average click-through rate of 5% to engage parents through the enrollment funnel.	Selected	Sean	Alison and Eric Kline
194	Curate a parent and family experience starting with residence hall move-in, Parent and Family Reception, New Student Convocation, and ending with the Wolf Pack Picnic to ensure families have a memorable experience.	In Progress	Alison	Sean
195	Create a Northern Welcome and Exam Care Package Program for families to buy for students.	Postponed - first sale fall 2025	Melanie	Jerilyn
200	Create a Parents Listserv to facilitate regular communication with families.	In Progress	Alison	Jerilyn
201	Partnering with Communications and Marketing, create and publish a quarterly Parent and Family online newsletter.	In Progress - working on an addendum for Flowdesk.	Alison	Jerilyn

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