

Key Result	Description	Status	Lead	Support
3	Working with Institutional Research and the Student Success Center, create a predictive retention model and assign each FTFT incoming student a retention predictor score with tailored interventions.	In Progress - Retention Model Built - need to match up students with support.	Sean	Britt Lorenz & Brenda Mammenga
6	Work with the Student Success Center to provide access to Navigate for Student Affairs employees who work directly in retention efforts.	ACCOMPLISHED	Krista	Sean, Britt Lorenz, & Cass
8	With partners, host a "100 Days Until Graduation!" event to promote applying for graduation.	ACCOMPLISHED	Sean	Planning Committee
13	Fully implement StarRez (student housing platform) to automate occupancy management, facilitate everyday business processes, and improve communications to provide students with exceptional housing experiences.	In Progress	Laine/Sean	Michelle & Emily
14	Administer the Benchworks Residential Assessment in Spring 2026 and 2028, use the results to identify additional efforts to improve the residential experience.	In Progress - currently being administered - 6.7 participation%	Laine/Sean	Melanie
17	Increase student satisfaction with the timeliness of repairs in the residence halls from a mean of 4.95 (2024) to 5.15 (all-institution mean) by 2026, as measured by the Benchworks Residential Assessment.	In Progress	Michelle	Becky G, Facilities
22	Launch a Nursing living and learning residential community.	In Progress	Emily	Sean
23	Launch a Criminology living and learning residential community.	In Progress	Emily	Sean
25	After fall and spring move-in, credit international students' housing deposits to their Thunder Bucks accounts.	Selected	Cathy	Jessica B. & Sean
33	Bring back the eco-friendly "Green Box Program" to the Wolves Den.	ACCOMPLISHED	Burt	Sean
35	Implement a client satisfaction inventory for Counseling Services.	In Progress	Kelly	Christina Dominique
37	Write, update, and/or institutionalize 10 Student Affairs policies and share them with campus.	In Progress: Hazing and Student-Athlete Serious Misconduct	Sean/Krista	Laine
45	Work with the Foundation to add a standing member from the Foundation to the Student Affairs Council.	Nearing Completion: Rocky to Join the Council.	Sean	Zach F.
52	Select a student engagement platform that all of campus will utilize and fully embrace to enhance new student recruitment, current student retention, and advance student persistence to graduation (see SEM Plan).	Selected	Alison	Sean, Erin, SEM

54	Conduct an accessibility review of the Northern campus and create a plan to address accessibility challenges using external consultants from AHEAD.	In Progress	Cassandra	Krista
58	With Instructional Technology and the Provost's Office, implement training and support to increase the overall average accessibility score for Northern's D2L courses to 85% by the end of Spring 2026 (as evaluated by Panorama).	In Progress	Sean	Cassandra, Jason, Dr. Bumpous, Dr. Fouberg, and Krista
62	With Facilities Management, create, identify, and publicize one gender-neutral/family restroom in each building on campus.	Nearing Completion	Sean	Facilities Management
64	Develop programming and awareness for National Disability Awareness Month in March of 2026.	ACCOMPLISHED	Cassandra	Krista and Isabel (GA) SOE
67	Install and publicize Aunt Flow's (or similar) free vending menstrual product dispensers in the women's restrooms of the Student Center.	ACCOMPLISHED	Jerilyn	Sean
68	Add a lactation room (with water) to the Student Center to increase support for pregnant and parenting students, staff and faculty.	In Progress	Krista	Sean
73	Modernize the SDBOR Disability Services ADA Syllabi Statement to be more student-friendly and to encourage students to access support.	Postponed	Sean	Krista
91	Partnering with Athletics, market the Fitness Center to general students.	Nearing Completion	Alison	Sean
97	Utilize POSTVENTION A Guide for Response to Suicide on College Campuses (or similar) to host postvention suicide training for key university leaders and stakeholders.	In Progress	Dominique	Kelly
98	Train all full-time Student Affairs employees in trauma-informed care through Indiana University Bloomington.	In Progress: More than half trained!	Christina	Kelly & Krista
103	Select and promote free or low-cost mental health mobile applications for students.	Selected	Christina	Kelly & Dominique
104	Administer the ACHA-National College Health Assessment (a nationally recognized research survey) to collect precise data on a wide range of health and wellness issues that impact Northern students and affect their academic performance.	In Progress: Scheduled for Fall 2026.	Dominique	Kelly
107	Counseling Services will identify clinical best practices using five-year data on student presenting issues to develop a professional training plan that ensures clinical staff are equipped with skills to work effectively with current student mental health needs.	Postponed	Kelly	Christina
115	With the Pheasants Forever Student Chapter, host an annual hunt safe primer(s) for students, staff, and faculty with free gun locks.	Selected	Officer Paul	NSU PF & GFP

119	Build and publish Ready Northern.edu as a web resource (modeled after ready.gov) for the emergency management plan, communication during emergencies, resources, and safety training. Build connected social media images and prepared messages to use in emergencies.	Postponed	Sean/Krista	ELT
123	With Athletics, draft and approve a Student-Athlete Serious Misconduct Policy in compliance with SDBOR Policy 3.4.3.	ACCOMPLISHED	Krista	Sean and Nate
124	With Aberdeen Police Department, form a working group to discuss and draft improvements to safety in the Aberdeen community and campus around high-risk drinking.	Postponed	Officer Paul/Krista	Dominique
125	Conduct and score "proficient" on the NABITA Standards Self-Assessment for Behavioral Intervention Teams.	Selected	Krista	Sean
138	Working with Finance and Administration, improve the dumpster space next to the Student Center during the construction of the Business and Health Innovation Center.	Nearing Completion	Sean	Veronica
144	Level out the Washington Street Parking Lot entrance at Wolves Memorial Suites consistent with the Master Plan (Pg. 65, December 2023).	In Progress	Sean	Veronica
145	Add a curbed median to the Washington Street Lot to improve safety and winter parking, consistent with the Master Plan (Pg. 65, December 2023).	In Progress	Sean	Veronica
147	Working with the City of Aberdeen, resurface Washington Street and the adjacent sidewalks to improve accessibility and safety.	In Progress	Sean	Veronica
151	Develop and implement standardized annual training for Orientation Leaders that aligns with HOWL and Wolf Pack Welcome learning outcomes and equips leaders to effectively support both student success and the experience.	Nearing Completion	Alison	Zach Daggett
153	Transition student organization training to an evidence-based, multimodal and comprehensive program that incentivizes leadership development to create a thriving, engaged, student leadership culture.	In Progress	Alison	Sean
154	Partnering with Marketing and Communications, offer a "Headshot Day" for student organization members and Student Affairs student employees to provide professional photos for use in promoting materials, professional social media profiles, organizational branding, and personal career materials.	Selected	Alison	Michelle and Emily
163	Expand and further develop "Howling for the Holidays" to include a tall, natural Christmas tree.	Postponed	Michelle	Laine & Emily

166	Working with the Campus Activities Board (CAB) and Dining Services, expand Late Night Breakfast into the spring term.	In Progress - Funding Approved - scheduled	Alison	Sean, SGA, SBAC
174	Publicize the faculty and staff meal plan to the campus community with professional marketing materials.	Nearing Completion	Burt	Jacob Smith & Sean
175	Add boba drinks and smoothies to the Grid Market in Great Plains East.	Nearing Completion	Sean	Burt
176	Offer 24-hour access to freshly baked items to residential students through "Just Baked" vending in the Great Plains East Lobby.	ACCOMPLISHED	Burt	Sean & Mark Navurskis
177	Working with Arts and Sciences, install a Starbucks coffee machine in the Harvey S. Jewett Science Center.	Nearing Completion	Sean	Burt
179	Eliminate tuition-funded room waivers.	ACCOMPLISHED	Sean	President Nichols
193	Create an "Our Grad is heading to Northern" yard sign program for incoming student families.	Postponed	Alison	Jerilyn
195	Create a Northern Welcome and Exam Care Package Program for families to buy for students.	In Progress	Alison	Mel, Jer, & Michelle
200	Create a Parents Listserv to facilitate regular communication with families.	In Progress	Alison	Jerilyn
201	Partnering with Communications and Marketing, create and publish a quarterly Parent and Family online newsletter.	Postponed	Alison	Jerilyn

Last Updated: 3/24/2026