

Division of Student Affairs - Student Affairs Strategic Plan Key Results for Fall 2026

Key Result	Description	Status	Lead	Support
3	Working with Institutional Research and the Student Success Center, create a predictive retention model and assign each FTFT incoming student a retention predictor score with tailored interventions.	In Progress - Retention Model Built - need to match up students with support.	Sean	Britt Lorenz & Brenda Mammenga
13	Fully implement StarRez (student housing platform) to automate occupancy management, facilitate everyday business processes, and improve communications to provide students with exceptional housing experiences.	Making Great Progress! Set for completion this fall 2026.	Laine	Michelle, Emily, Trapper, Sean
14	Administer the Benchworks Residential Assessment in Spring 2026 and 2028, use the results to identify additional efforts to improve the residential experience.	2026 In Progress - Data under review. Working on Action Items	Trapper	Residence Life Team & Sean
21	Reinvigorate current living and learning communities, as measured by occupancy counts, intentional programming, and increased faculty participation.	Selected Summer 2026	Trapper	Emily
27	Provide free laundry for residence hall students.	In Progress	Michelle	RHA, SGA, Caldwell & Gregory, VPFA
33	Adopt 100% paperless solutions to modernize service delivery, improve data accessibility and security, and minimize operational costs.	Selected Summer 2026 - Residence Life and Student Activities and Leadership	Alison/Trapper	Mel
41	Implement a client satisfaction inventory for Counseling Services.	In Progress - draft under review by IR	Kelly	Dominique
43	Write, update, and/or institutionalize 10 Student Affairs policies and share them with campus.	In Progress. Hazing and Student-Athlete Serious Misconduct Approved. ADA, Student Death Response and Postvention pending approval.	Krista	Laine & Sean
47	Collaborate with Finance and Administration to develop and implement an automated weekly coverage ratio report to monitor efforts to maintain a minimum 1.6 coverage ratio.	In Progress	VPFA and Trapper	Brock
58	Create a partnership with the Youth Leadership Forum to build a pipeline to college.	Selected Summer 2026	Cassandra	Admissions, SA Staff, TSLP
60	Select a student engagement platform that all of campus will utilize and fully embrace to enhance new student recruitment, current student retention, and advance student persistence to graduation (see the SEM Plan).	Selected Summer 2026	Alison/Sean	EMC & Foundation
63	Update and publicize a new Student Accessibility Services webpage with direct links to ACCESS Northern, as well as maps of accessible building entrances and bathrooms.	Nearing Completion	Cassandra	Krista, Marketing & Comm

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67	With Instructional Technology and the Provost's Office, increase the overall average accessibility score for Northern's D2L courses to 90% by the end of Fall 2026 (as evaluated by Panorama).	Selected Summer 2026	Sean/Cassandra	Instructional Tech/Provost
76	Add a lactation room (with water) to the Student Center to increase support for pregnant and parenting students, staff and faculty.	In Progress - Pending Funding	Krista	Jerilyn & Sean
85	Streamline and implement a student-centric meal plan accommodation and exemption process in collaboration with Student Accessibility Services, Residence Life and Dining Services.	Selected Summer 2026	Laine/Cassandra	Mel
89	Update signage in Dacotah Hall Gym and Recreation Center spaces to be student-friendly and on brand.	Selected Summer 2026	Dakarai	Geff Dog & Facilities
90	Reinvigorate the Fitness Studio and Yoga Studio in Dacotah Hall Gym for student use by updating the aesthetic of the rooms (making necessary repairs and painting) and providing adequate, accessible, and organized equipment.	Sean and Alison go take a walk.	Alison	Dakarai
91	Brand and market the Fitness Studio and Yoga Studio in Dacotah Hall Gym.	Selected Summer 2026	Dakarai	Mental Wellness Week Crew
92	Conduct an annual campuswide survey to better understand student interests in intramural offerings and introduce one new intramural sport or recreational activity per year based on feedback.	Selected Summer 2026	Dakarai	Alison, Jason (?)
98	Launch at least two wellness-based intramural activities per semester (e.g., walking challenges, yoga in the park, group fitness challenges, hiking meetups or social bike rides).	Selected Summer 2026	Dakarai	Community Members Fitness Student Org
100	Market the fitness center.	Nearing Completion	Alison	Sean
103	Community Service Civic Engagement - Designate space in the Student Center.	Nearing Completion	Alison	Michael, Sean & Trapper
107	Utilize POSTVENTION A Guide for Response to Suicide on College Campuses (or similar) to host postvention suicide training for key university leaders and stakeholders.	In Progress	Dominique	Kelly, SEAN
108	Train all full-time Student Affairs employees in trauma-informed care through Indiana University Bloomington.	Nearing Completion only 3 remain!	Christina	Kelly & Krista
110	Train two staff counselors in Dialectical Behavior Therapy (DBT) to improve treatment options for students with depression, eating disorders, self-harming behaviors, and substance use disorders.	Nearing Completion - one team member remaining.	Kelly	Christina
113	Select and promote free or low-cost mental health mobile applications for students.	Selected	Christina	Kelly, Dominique, and Technology Services

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114	Administer the ACHA-National College Health Assessment (a nationally recognized research survey) to collect precise data on a wide range of health and wellness issues that impact Northern students and affect their academic performance.	In Progress: Scheduled for Fall 2026.	Dominique	Kelly & Sean
119	Reestablish in-person Avera Student Health Services on campus - including staffing, new furniture, space readiness, and communication to students, staff, and faculty - and expand care to staff and faculty.	Selected Summer 2026	Kelly	Sean
126	With the Pheasants Forever Student Chapter, host an annual hunt safe primer(s) for students, staff, and faculty with free gun locks.	In Progress	Officer Paul	Krista & Pheasants Forever and Ducks Unlimited.
128	With the Aberdeen Police Department, conduct a security review of the commencement ceremonies to ensure the safety and security of the event.	Selected Summer 2026	Officer Paul	Krista
137	D. Achieve full compliance with the Stop Campus Hazing Act, including all required policies, reporting, and prevention measures. Specifically establish and offer campuswide, a research-based hazing education and prevention program for students, staff, and faculty.	Nearing Completion - need to launch the training.	Krista	Sean
160	Develop a Welcome Folder for all new student organizations that include essential materials, resources, and guidance designed to support their successful launch, engagement, and long-term retention.	Selected Summer 2026	Alison	Jerilyn
161	Create a Student Organization Advisor Engagement Plan to provide training, expectations, and regular check-ins for faculty/staff advisors to increase their effectiveness in supporting student organizations.	Selected Summer 2026	Alison	Sean/Krista, Jason
165	Transition student organization training to an evidence-based, multimodal and comprehensive program that incentivizes leadership development to create a thriving, engaged, student leadership culture.	Selected Summer 2026	Alison	Sean, Mel, Jerilyn, Dakarai
169	Collaborate with campus partners to bring student leaders together during fall move-in for a Student Leadership Summit focused on leadership development and connection.	Progress: Gathered partners summer 2026. Need to get more involved summer 27.	Emily	Alison
183	Work with Finance and Administration to restore credit card payment options at key residential service sites like the Northern Post Office.	ACCOMPLISHED	Sean	Dr. Davies
186	Publize Faculty Staff Meal Plan.	ACCOMPLISHED	Sean	Daryl
187	Add boba drinks and smoothies to the Grid Market in Great Plains East.	Nearing Completion	Sean	Daryl & Julia
189	Working with Arts and Sciences, install a Starbucks coffee machine in the Harvey S. Jewett Science Center.	Nearing Completion	Sean	Daryl & Julia
190	Sell 40 faculty and staff meal plans over an academic year.	In Progress - 30 Sold!	Sean	Jerilyn & Daryl

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205	Create an "Our Grad is heading to Northern" yard sign program for incoming student families.	Selected Summer 2026	Jerilyn	Alison
207	Create a Northern Welcome and Exam Care Package Program for families to buy for students.	In Progress	Trapper/Alison	Mel, Jer, & Michelle

Updated 9.15.2026